Insights from Nursing and other Healthcare Disciplines

Alison Conway, MS, CNMT, RT(N), FACHE

Assistant VP of Imaging Operations
MedStar Health

Modupè Savage, DNP, MBA, RN, NEA-BC

System Director for Academic-Practice Partnerships MedStar Health

PARTNERING FOR PROGRESS.

Agenda

- Overview of Critical Workforce Labor Gaps
- Deep-dive of Nursing and Radiology Workforces
- Emerging Trends in Healthcare Workforce
- Recruitment Best Practices
- Apprenticeships: Bridging Skills Gap in Healthcare
- Innovative Opportunities for Workforce Development

Critical Workforce Labor Gaps in US Healthcare

- The U.S. healthcare industry faces critical workforce shortages across all levels. Radiography and imaging specialties are severely understaffed, leading to delays in care.
- Allied and behavioral health roles are also in short supply, especially in underserved rural and urban areas.
- The American Hospital Association estimates a shortage of up to 124,000 physicians by 2033 and the need for 200,000 new nurses annually to meet demand and replace retirees.
- These gaps threaten the quality of care and exacerbate health disparities.

Published in 2016 →



Nursing and Radiology Workforces

External Drivers

- Aging population and prevalence of chronic diseases
- Increased demand for healthcare services; high patient volumes
- Geographical disparities: pronounced in rural and underserved regions
- Educational bottlenecks- Faculty shortages, low clinical sites & preceptor availability

Similarities and Common Drivers

Internal Drivers

- Aging workforce and retirements
- Loss of experience and tactical knowledge
- High stress, burnout, and turnover

Radiology

- Low visibility, less public awareness, low professional interest
- Inadequate legislative support: funding, education program, expansion, certification process
- Shortages in high demand specialties
- Stringent certification and licensing barriers in MD

Differences

Nursing

- High public visibility
- Immediate visible impact on patient care
- Strong public support
- Significant advocacy from professional organizations
- Legislative Action





Ripple Effects of the Workforce Instabilities

PATIENT CARE AND ACCESS



- Delay in diagnosis and treatment; missed diagnosis
- Denial of necessary care
- Increased incidence of hospital acquired infections, medication errors
- Worsened disparities due to limited access
- Reduced nursing time per patient
- · Higher rated of readmission

WORKFORCE



- Cyclical effects: High workloads leading to burnout, absenteeism, and increased turnover
- Mental and physical impacts on staff
- Greater reliance on costly temporary staffing

RECRUITMENT/EDUCATION



- Bottleneck in academia:
 Faculty shortage and limited availability of clinical sites
- Reduced availability of advanced modalities programs
- Decline in the number of qualified applicants increased waitlists
- Extended time to certification for radiology specialties



Emerging Trends in Healthcare Workforce

- **Expansion of Ambulatory Services:** Growth in telehealth, urgent care, and home health services is increasing competition for a limited workforce.
- Virtual Care: Rising adoption of virtual nursing, remote scanning, and mobile imaging services.
- Diversity, Equity, Inclusion & Belonging (DEIB): A growing focus on creating a healthcare workforce
 that mirrors the diverse patient population to enhance culturally competent care.
- Safe and Healthy Workplaces: Increased implementation of comprehensive wellness programs, including physical, mental health support, and workplace violence prevention.
- Simulation and Virtual Education: Widespread adoption across healthcare pathways.

Recruitment Best Practices & Opportunities





PARTNERING FOR PROGRESS.

Apprenticeships

Addressing Shortages, Bridging Skills Gap

Apprenticeships: Bridging Skills Gap in Healthcare

- Apprenticeships are structured training programs that blend paid, on-the-job training, with formal education, creating a direct pathway into healthcare professions.
- Increasingly being recognized as a valuable pathway for the healthcare sector.

Key Benefits:

- Practical Experience: Hands on training that complements theoretical learning.
- Earn While You Learn: Apprentices earn a wage during their training, making it financially accessible.
- **High Retention Rates:** Apprenticeships lead to long term employments, with many participants continuing careers within the same organization.



Current Landscape and Opportunities: Radiography Apprenticeships

The landscape for radiography apprenticeships in Maryland and nationally is evolving with a clear interest in expansion

General Landscape

- Rising demand driven by workforce shortages
- Growing government support through grants, financial incentives and academic-practice partnerships
- Strong employer engagement and commitment
- Promising early results from current Maryland apprenticeships: Surgical tech, LPN
- Traditional apprenticeships in radiography remain relatively rare

Opportunities

- Expand legislative support
- Strengthen academic-practice partnerships to develop targeted apprenticeship pathways
- Secure state and federal grants to fund apprenticeships
- Focus on specialized training in advanced modalities; cross training
- Simplify licensing pathways
- Flexible education structure: currently must have a primary pathway of AA degree
- Increase public awareness campaigns



Workforce Diversity

Candidate pool different from traditional academic pathways to profession

Opens opportunities not otherwise available for participants

Local candidates, often representing the communities they serve



High Retention Rates

80% average retention rates for healthcare apprentices

Apprentices often remain in field/employer and pursue internal growth



Workforce Development

Creates career pathways and provides opportunities for advancement: CTT. MRI tech, CT tech

Adequately skilled workforce: training aligns with specific needs of employers

Allows for staffing flexibility



Collaboration and Innovation

Fosters innovative partnerships between practice and academia

Creates innovative pathways to address workforce shortages.



Economic Benefits



Benefits and Successes of Healthcare **Apprenticeships**



Innovative Opportunities for Workforce Development

- High school career pathway programs
- Micro-credentialing and stackable credentials
- Leveraging social media using an influencer approach
- Healthcare discovery days: in-person or virtual reality, healthcare camps
- Formalize a certified imaging tech aide program
- Cross industry collaborations and recruitment to promote profession for potential second career interest
- Profit sharing opportunities

Select References

- 1. American Association of Colleges of Nursing (AACN). (2022). *Nursing shortage fact sheet*. American Association of Colleges of Nursing. Retrieved from https://www.aacnnursing.org/News-Information/Fact-Sheets/Nursing-Shortage
- 2. Aiken, L. H., Clarke, S. P., Sloane, D. M., Sochalski, J., & Silber, J. H. (2002). Hospital nurse staffing and patient mortality, nurse burnout, and job dissatisfaction. JAMA, 288(16), 1987-1993. doi:10.1001/jama.288.16.1987
- 3. National Council of State Boards of Nursing (NCSBN). (2021). *The 2020 national nursing workforce survey.* Journal of Nursing Regulation, 12(1), S4-S96. Retrieved from https://www.journalofnursingregulation.com/article/S2155-8256(21)00027-X/fulltext
- 4. Smiley, R. A., Lauer, P., Bienemy, C., Berg, J. G., Shireman, E., Reneau, K. A., & Alexander, M. (2021). The 2020 national nursing workforce survey. Journal of Nursing Regulation, 12(1), S4-S96. doi:10.1016/S2155-8256(21)00027-X
- 5. Needleman, J., Buerhaus, P., Mattke, S., Stewart, M., & Zelevinsky, K. (2002). *Nurse-staffing levels and the quality of care in hospitals*. The New England Journal of Medicine, 346(22), 1715-1722. doi:10.1056/NEJMsa012247
- 6. U.S. Bureau of Labor Statistics. (2022). Occupational outlook handbook: Radiologic technologists. Retrieved from https://www.bls.gov/ooh/healthcare/radiologic-technologists.htm
- 7. American Society of Radiologic Technologists (ASRT). (2020). Workforce report: Staffing and workplace trends in radiologic technology. American Society of Radiologic Technologists. Retrieved from https://www.asrt.org/main/standards-regulations/workforce-data/workforce-reports
- 8. U.S. Department of Labor. (2022). *Apprenticeship program data: Healthcare sector.* U.S. Department of Labor. Retrieved from https://www.dol.gov/agencies/eta/apprenticeship/about/statistics/2022
- 9. Maryland Department of Labor. (2022). *Apprenticeship and training program*. Maryland Department of Labor. Retrieved from https://www.dllr.state.md.us/employment/appr/
- 10. American Medical Association (AMA). (2020). 2020 telehealth survey report. American Medical Association. Retrieved from https://www.ama-assn.org/system/files/2020-09/telehealth-survey-report.pdf
- 11. National Council for Behavioral Health. (2020). *The behavioral health workforce: Estimates of future supply and demand.* National Council for Behavioral Health. Retrieved from https://www.thenationalcouncil.org/wp-content/uploads/2020/03/BH-Workforce-Report.pdf
- 12. Health Resources and Services Administration (HRSA). (2021). *National health service corps (NHSC) scholarship program*. Retrieved from https://nhsc.hrsa.gov/scholarships





PARTNERING FOR PROGRESS.